

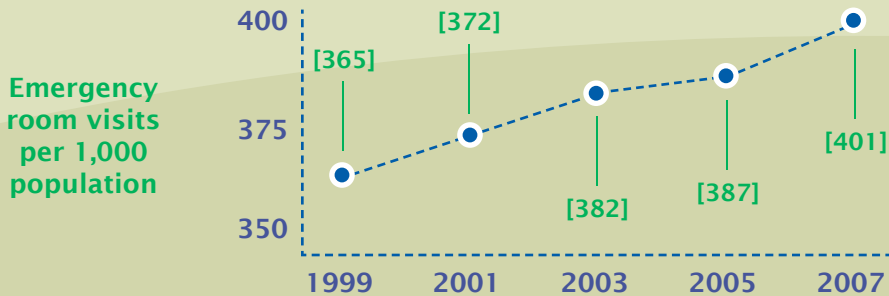


“She saved our son’s life!”

“I thought my son was faking a stomach ache to get out of school. My husband finally asked me to call MyNurse 24/7[®]. The nurse told me to take my son to the hospital immediately. It turns out, his appendix had burst. The doctor told me if we hadn’t come in, we might have lost him.”

- Satisfied MyNurse 24/7 user

Members who use emergency rooms as a doctor’s office drain employer benefits



Source: Kaiser Permanente

Get 24-hour access to medical help

MyNurse 24/7 help line offers members and their families immediate 24-hour clinical guidance for everyday health issues BEFORE they become serious medical events. MyNurse 24/7 – here when you need us.

Significantly reduces ER visits

MyNurse 24/7 trained professionals help avoid unnecessary emergency room visits while providing calming and caring guidance targeted to each situation.



MyNurse 24/7 offers your members:

- 24-hour, 365-day healthcare support
- Telephone, secure Live Chat, e-mail
- Friendly, experienced, licensed RNs
- More than 150 languages supported
- One toll-free number for clinical programs
- Online health advice and personal portal
- Welcome call at program launch

MyNurse 24/7 offers employers:

- Reduced healthcare costs
- Increased productivity, improved attendance
- All calls digitally recorded
- Follow-up calls to members
- Client specific reporting
- Warm transfers to clinical programs
- Customized, branded services

Health Contact Partners is a URAC-accredited, HIPAA-compliant Health Call Center and is registered with the State of California Department of Consumer Affairs, Telephone Medical Advice Services Bureau.

IMMEDIATE COST SAVINGS! Unnecessary emergency room visits can cost employers 10 times the price of MyNurse 24/7, which brings the right medical care guidance at the right time, 24 hours a day.

HEALTH CONTACT PARTNERS

Making a difference, **one call at a time.**

